

FIG. 1

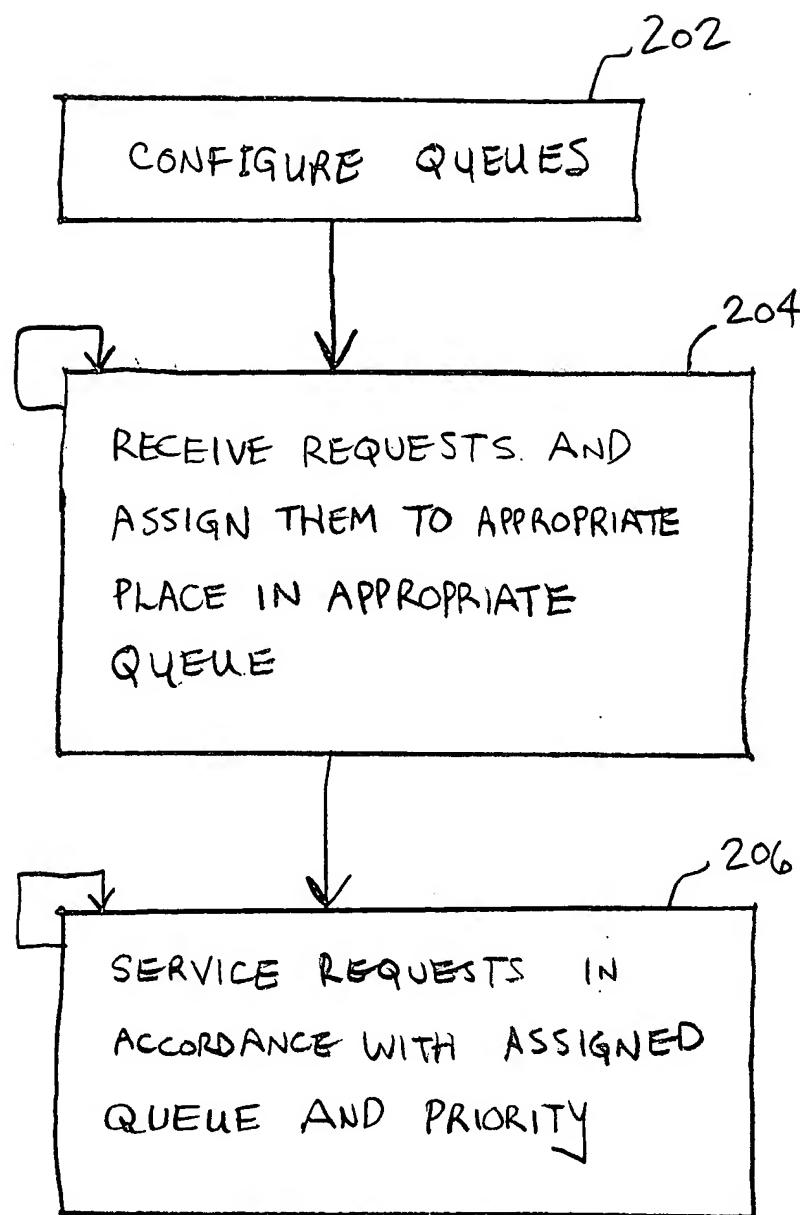


FIG. 2

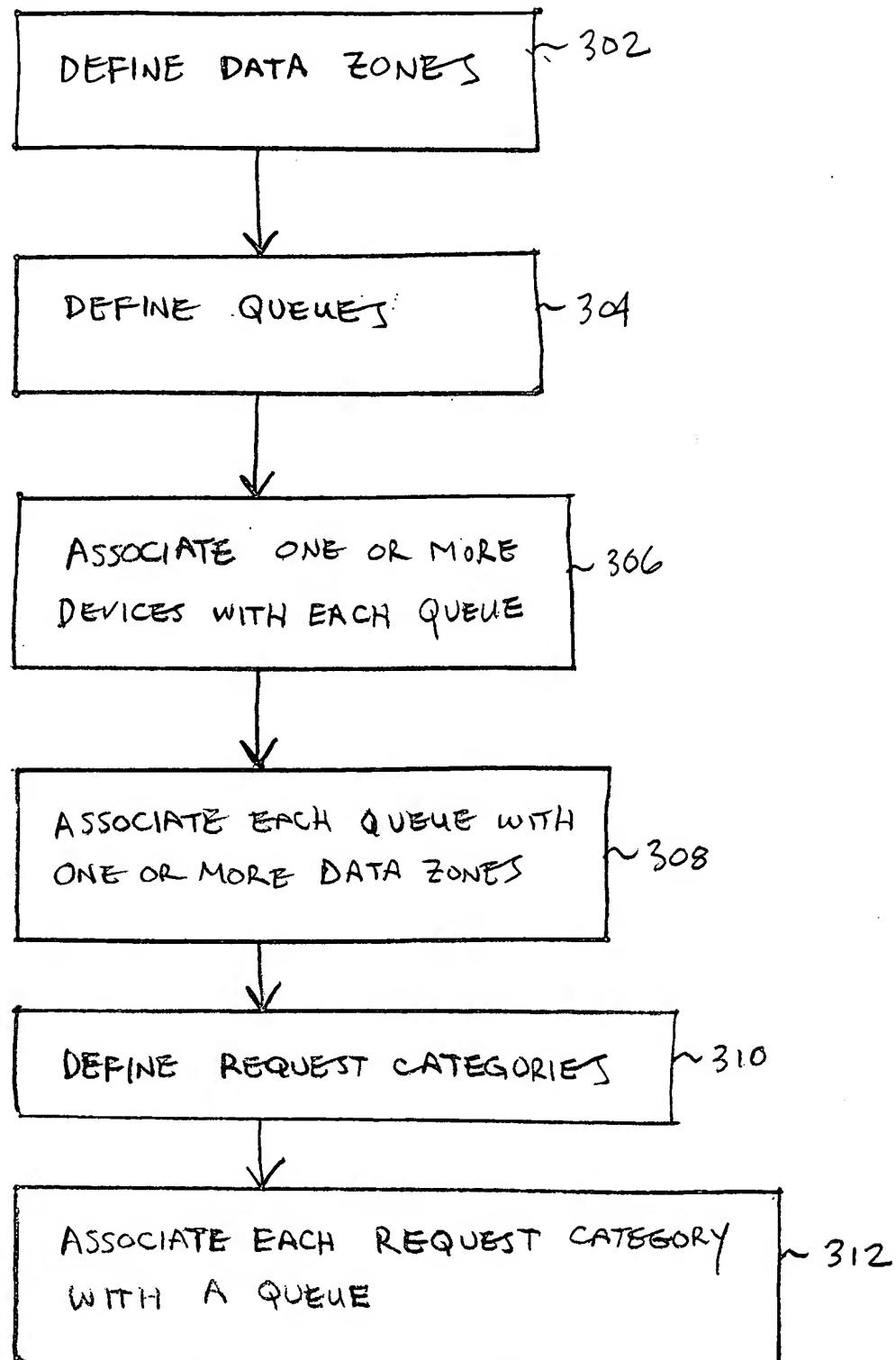


FIG. 3

Diagram illustrating a queue system with five queues (Q1 to Q5) and a timeline from 402 to 420. Handwritten numbers 400, 402, 404, 406, 408, 410, and 412 are placed above the queues, and 412, 414, 416, 418, and 420 are placed below the timeline.

QUEUE	Q1	Q2	Q3	Q4	Q5
DEVICES	120	122, 124	130, 132	128	134
ZONES	B	B	A, B	A	A
REQUEST CATEGORIES	USER FILES (NAS)	SOURCE CODE (B)	DATA-BASE (C)	LEGAL (A)	ACCOUNT-ING (D)
REQUESTS					

Timeline markers: 412, 414, 416, 418, 420

FIG. 4

(4)

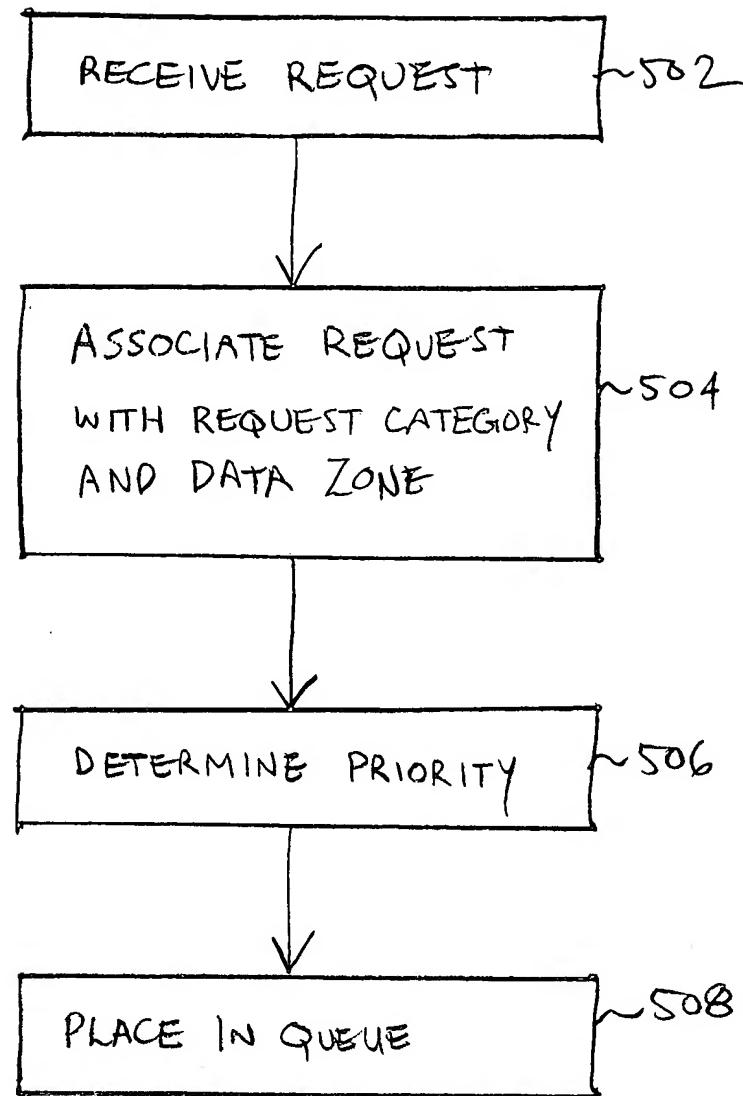


FIG. 5

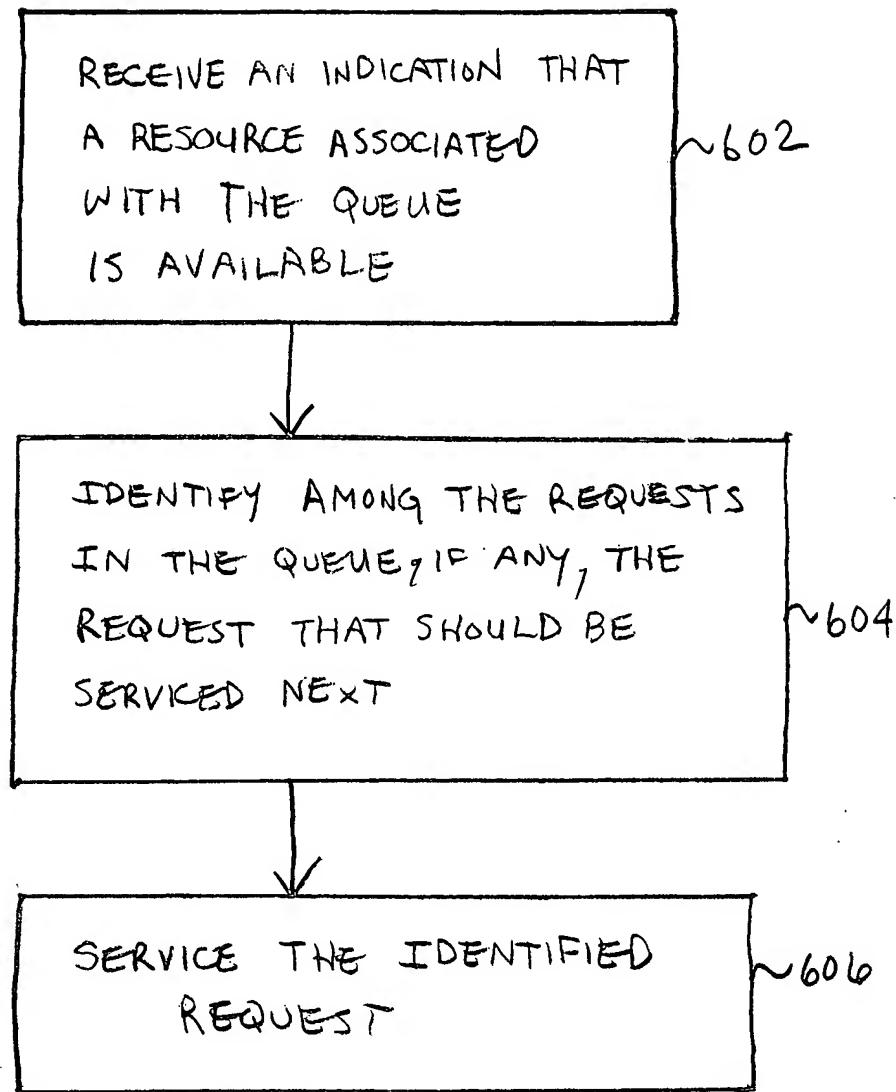


FIG. 6